



October 10, 2017

Ms. Michelle Book
CEO
Food Bank of Iowa
2220 E. 17th Street
Des Moines, IA 50316

Dear Michelle:

Thanks for welcoming me to Des Moines during the Feeding America compliance audit on September 11-12, 2017. It was my pleasure to visit the food bank and I appreciated the interaction with your staff. Thanks to the members of the board of directors for allowing me to present my audit findings during their board meeting on September 12th.

The audit resulted in the food bank meeting compliance with all twenty-four (24) standards for compliance identified in the Feeding America Member Contract. Congratulations! The pages of the Feeding America Network Member Compliance Audit are filled with comments and suggestions on matters related to compliance, along with general suggestions and specific commendations where appropriate. Please share the entire compliance audit report with your team and the full board of directors.

I'd like to comment on a couple of notable areas from my visit:

- I'm truly elated with the planning and execution to move the twenty-five (25) red counties to everGREEN. What a fantastic accomplishment in twenty-eight short months. Bravo.
- The current capital campaign, infrastructure improvements, expansion and renovation of the existing facility, will position the organization for significant meal distribution growth and partner engagement across the entire Food Bank of Iowa service area.
- The merger with Food Bank of Southern Iowa, once fully assimilated, will allow the organization to more quickly and holistically deliver on its mission in southern Iowa and enhance partnership opportunities across the region.
- During my engagement all staff members were open to recommendations, constructive criticism, and sharing of promising practices.
- The Food Bank of Iowa is a very different organization as a result of your leadership and the commitment of the Food Bank of Iowa team to feed all of the beautiful faces of hunger.

Thanks again for the visit. I continue to enjoy working with you and your team.

All Best,

A handwritten signature in blue ink, appearing to read "Mark S. Biewald".

Mark S. Biewald
Director, Compliance and Capability

Feeding America Network Member Compliance Audit Report



Report Date:

AUDIT INFORMATION

Audit Conducted By:

Name:

Audit Dates:

Compliance & Capability Director

MEMBER INFORMATION

Member:

City, ST:

CEO Name:

CEO/President

Executive Director

CEO E-mail:

PARENT ORGANIZATION

Organization:

Chief Administrator:

Board Chair:

Advisory Board Chair:

BOARD INFORMATION

Name:

President

E-mail:

Chair

MEMBER PROFILE

Date Operation Began: 1982

Facility Size: 54,191

Date at Current Site: July 1999

of Agencies 260

Date Affiliated: 1983

of Branches 0

Current Director Hired: February 1, 2016

of PDOs 0

Current FY Operating Budget: 4,290,200

of RDOs 1

Past FY Pounds Distributed: 11,938,200

Staff (FTEs): 26

MEMBER PROGRAM(S) Food Bank Program Farm Kids Cafe Program # Produce Program Senior Program Repack/Bulk Program Salvage Program BackPack Program # 160 Mobile Pantry Garden Program SNAP Outreach Reclamation Center Operation School Pantry Program # 32 Purchase Program Retail Store Donation Program Community Kitchen Program / On-site Production Kitchen Prepared Foods Program (restaurants, caterers, schools, etc.) Other:

HUSH program

MEMBER FEDERAL COMMODITIES PROGRAM(S) TEFAP (*The Emergency Food Assistance Program*) CACFP (*Child and Adult Care Feeding Program*) CSFP (*Commodity Supplemental Food Program*) SFSP (*Summer Food Service Program*)